

## Electronic Acknowledgement Receipt

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|--------------------------------------|---|
| EFS ID:                              | 1717119   |
| Application Number:                  | 10021877  |
| International Application Number:    |   |
| Confirmation Number:                 | 2729  |
| Title of Invention:                  | Apparatus and method for online advice customer relationship management |
| First Named Inventor/Applicant Name: | Steven Lurie  |
| Customer Number:                     | 56188   |
| Filer:                               | Lehua Wang/Anne Collette  |
| Filer Authorized By:                 | Lehua Wang  |
| Attorney Docket Number:              | 076705-202001/US  |
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| Application Type:                    | Utility   |

### Payment information:

|  |        |
|--|--------|
| Submitted with Payment                   | yes    |
| Payment was successfully received in RAM | \$180  |
| RAM confirmation Number                  | 1133   |
| Deposit Account                          | 502638 |

The Director of the USPTO is hereby authorized to charge indicated fees and credit any overpayment as follows:  
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### File Listing:

| Document Number     | Document Description                         | File Name                        | File Size(Bytes) | Multi Part /zip | Pages (if appl.) |
|---------------------|--|----------------------------------|------------------|-----------------|------------------|
| 1                   | Information Disclosure Statement (IDS) Filed | 076705-202001US_IDS.pdf          | 1161554          | no              | 9                |
| <b>Warnings:</b>    |  |                                  |                  |                 |                  |
| <b>Information:</b> |  |                                  |                  |                 |                  |
| 2                   | Foreign Reference                            | WO00057326A1.pdf                 | 1283587          | no              | 37               |
| <b>Warnings:</b>    |  |                                  |                  |                 |                  |
| <b>Information:</b> |  |                                  |                  |                 |                  |
| 3                   | Foreign Reference                            | WO00120518A1.pdf                 | 751442           | no              | 24               |
| <b>Warnings:</b>    |  |                                  |                  |                 |                  |
| <b>Information:</b> |  |                                  |                  |                 |                  |
| 4                   | Foreign Reference                            | WO00127825A1.pdf                 | 1127687          | no              | 31               |
| <b>Warnings:</b>    |  |                                  |                  |                 |                  |
| <b>Information:</b> |  |                                  |                  |                 |                  |
| 5                   | NPL Documents                                | ADS-click_Skype.pdf              | 72884            | no              | 2                |
| <b>Warnings:</b>    |  |                                  |                  |                 |                  |
| <b>Information:</b> |  |                                  |                  |                 |                  |
| 6                   | NPL Documents                                | PCT_US05_12061_ISR.pdf           | 133904           | no              | 3                |
| <b>Warnings:</b>    |  |                                  |                  |                 |                  |
| <b>Information:</b> |  |                                  |                  |                 |                  |
| 7                   | NPL Documents                                | Jingle_Free411_Opportunities.pdf | 67162            | no              | 2                |
| <b>Warnings:</b>    |  |                                  |                  |                 |                  |
| <b>Information:</b> |  |                                  |                  |                 |                  |
| 8                   | NPL Documents                                | Jingle_Free411_Introducing.pdf   | 58500            | no              | 2                |
| <b>Warnings:</b>    |  |                                  |                  |                 |                  |
| <b>Information:</b> |  |                                  |                  |                 |                  |
| 9                   | Fee Worksheet (PTO-06)                       | fee-info.pdf                     | 8195             | no              | 2                |
| <b>Warnings:</b>    |  |                                  |                  |                 |                  |

| Information:  | Total Files Size (in bytes): | 4664915 |
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| If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.  |                              |         |
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